

Monroe County

Emergency Management Division



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News release

Monroe County has implemented a county-wide alert notification system that will be used to contact county residents and businesses via recorded phone messages, text messages and email during emergencies. According to Emergency Management Division Director Mark Hammond, the system, called MCANS (Monroe County Alert Notification System) will be used by the county's Emergency Management Division to notify residents and businesses of emergencies or critical situations and provide information regarding necessary actions, such as evacuations. It can also be used by authorized local officials to notify local residents of important community advisories.

The system utilizes the telephone company White Pages database and is able to contact land-line phone numbers. If the call is picked up by an answering machine, the system will leave a recorded message. If the number called is busy or does not answer, the system will redial the number in an attempt to deliver the message. The system is also TTY/TDD compatible.

Because MCANS uses the White Pages database, only land-line numbers are automatically included in the system. In addition to home phone numbers, mobile phones, Voice OverIP (VOIP) landlines, email and/or text messaging can be added to receive messages from both the Emergency Alert and the Community Notification systems. Residents and businesses must register the voice and text communication devices where they wish to receive messages by going online and registering at **co.monroe.mi.us/mcans** or calling Emergency Management at **734-240-3135**.